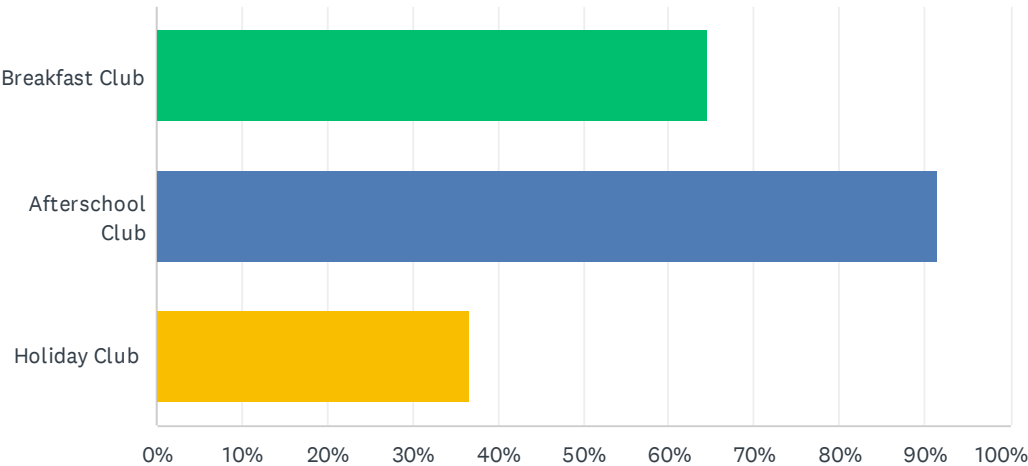


Ecclesall Kids Club Parents Survey Results - February 2024

Q1 Please tick all of the Clubs listed below that you use

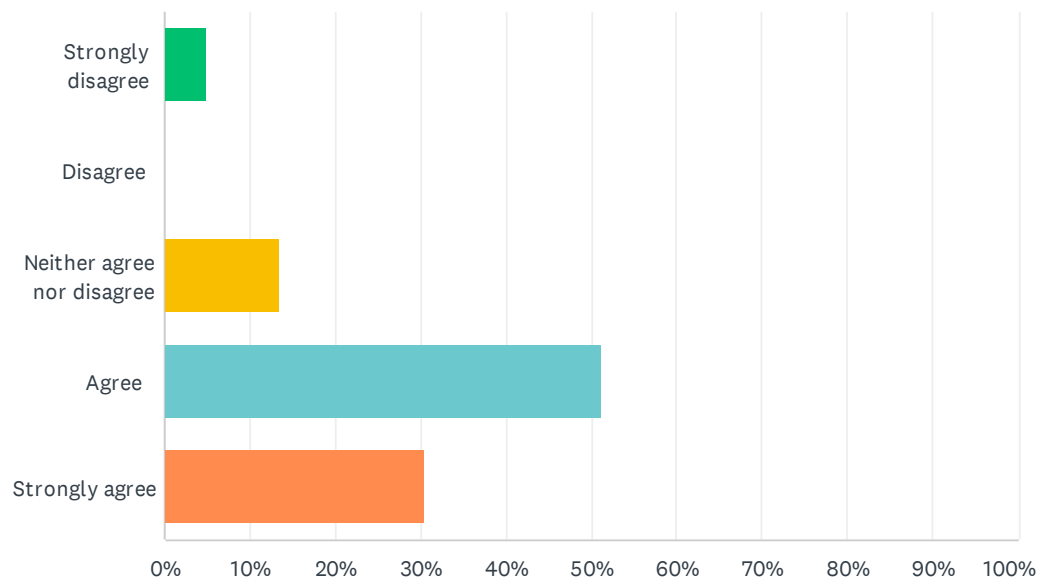
Answered: 82 Skipped: 0



ANSWER CHOICES	RESPONSES	
Breakfast Club	64.63%	53
Afterschool Club	91.46%	75
Holiday Club	36.59%	30
Total Respondents: 82		

Q2 My child is welcomed and valued as an individual

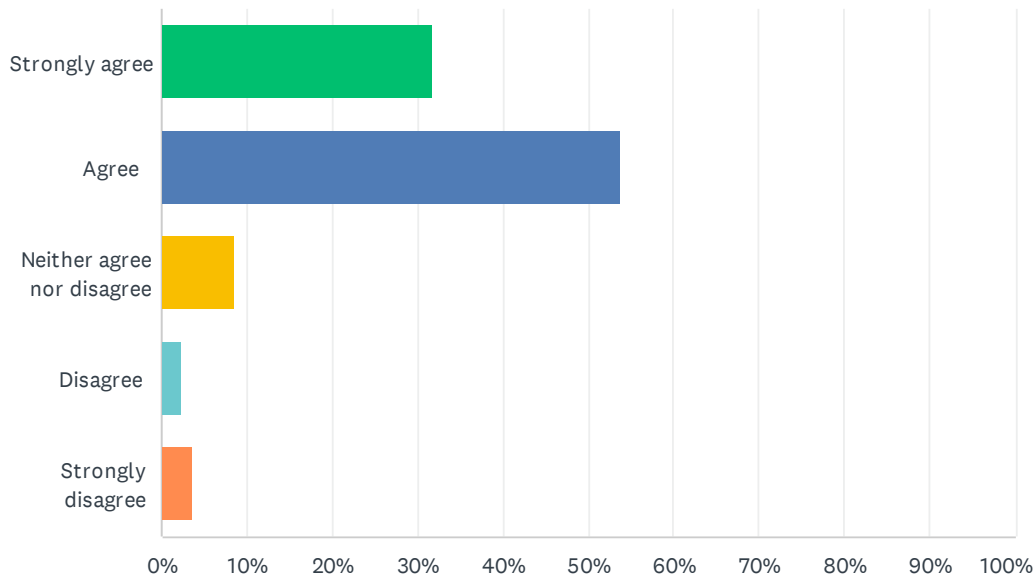
Answered: 82 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly disagree	4.88%	4
Disagree	0.00%	0
Neither agree nor disagree	13.41%	11
Agree	51.22%	42
Strongly agree	30.49%	25
TOTAL		82

Q3 My child's needs are met in a safe environment

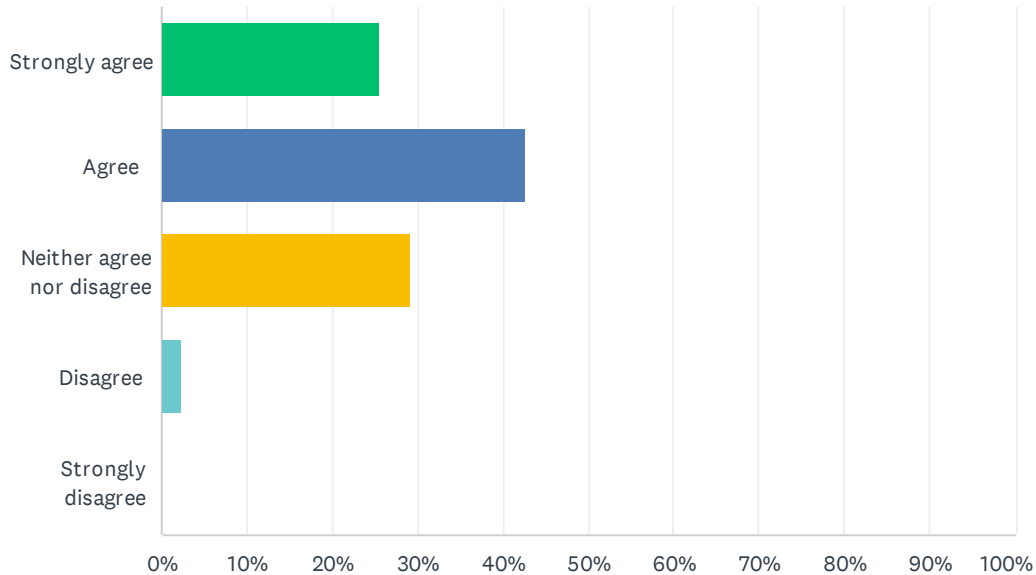
Answered: 82 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	31.71%	26
Agree	53.66%	44
Neither agree nor disagree	8.54%	7
Disagree	2.44%	2
Strongly disagree	3.66%	3
TOTAL		82

Q4 Staff promote the general wellbeing, health, nutrition and safety of my child

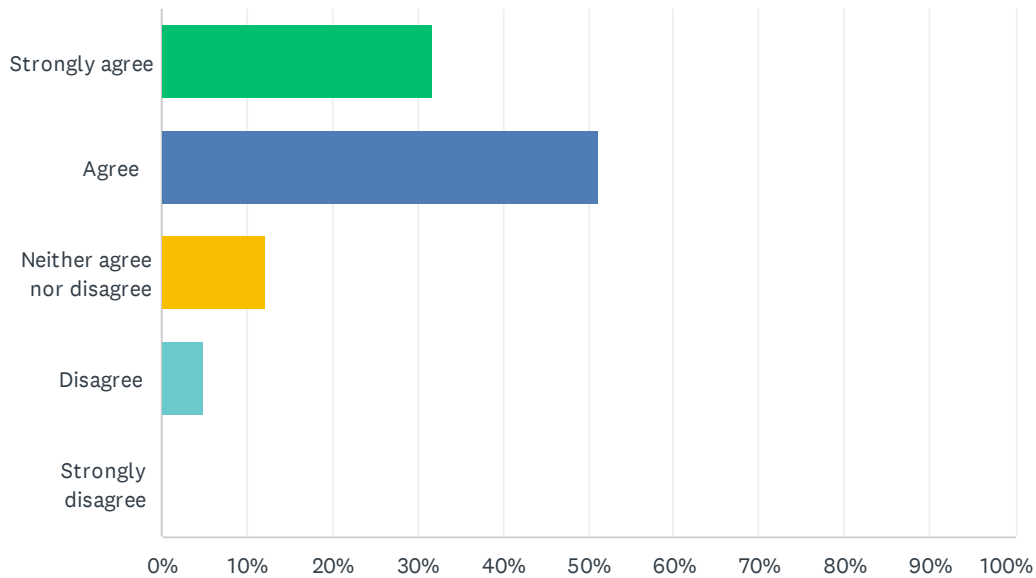
Answered: 82 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	25.61%	21
Agree	42.68%	35
Neither agree nor disagree	29.27%	24
Disagree	2.44%	2
Strongly disagree	0.00%	0
TOTAL		82

Q5 Staff interact effectively and enthusiastically with my child

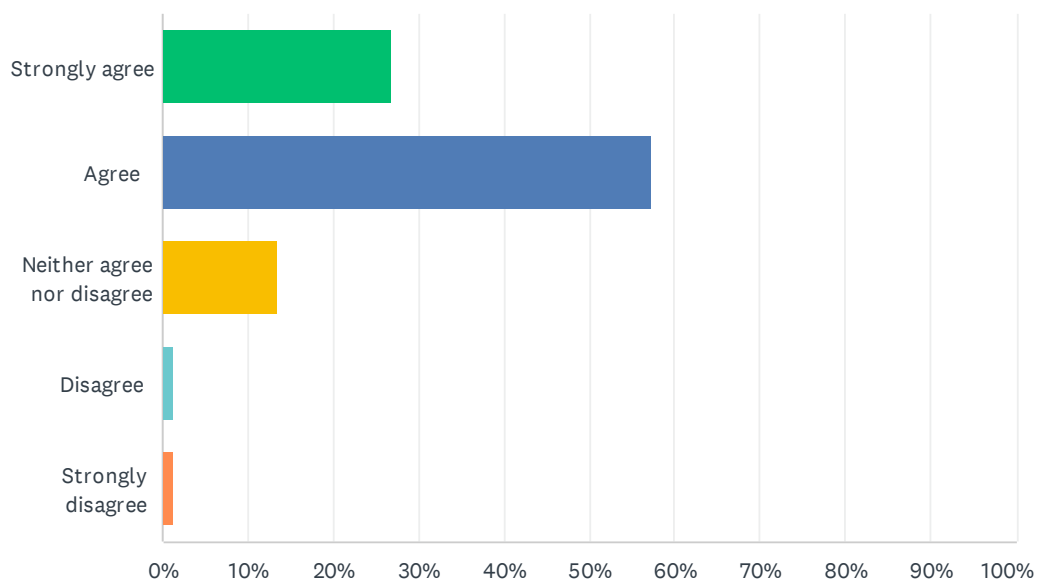
Answered: 82 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	31.71%	26
Agree	51.22%	42
Neither agree nor disagree	12.20%	10
Disagree	4.88%	4
Strongly disagree	0.00%	0
TOTAL		82

Q6 My child experiences choices from a balanced range of activities

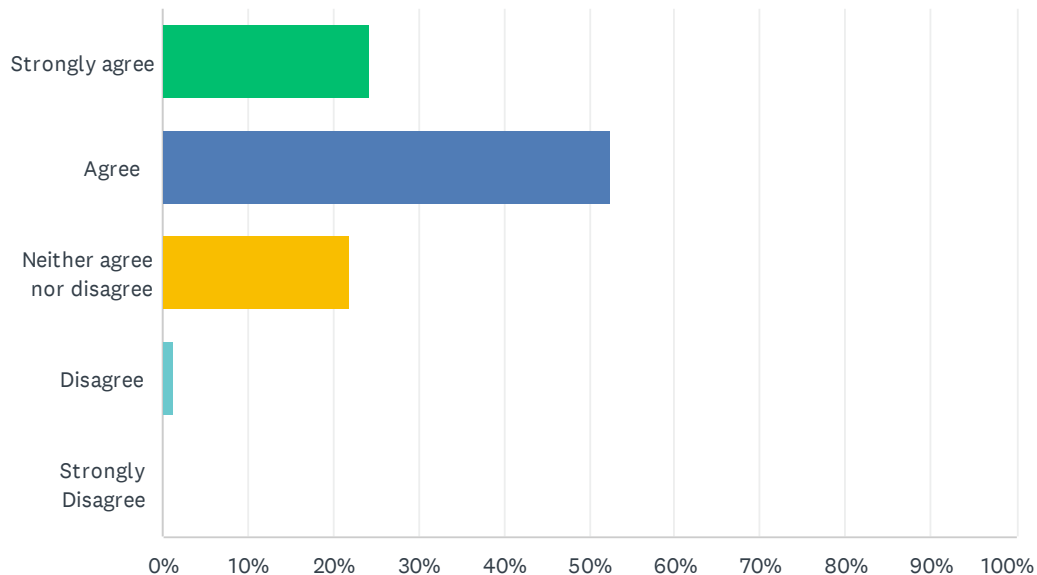
Answered: 82 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	26.83%	22
Agree	57.32%	47
Neither agree nor disagree	13.41%	11
Disagree	1.22%	1
Strongly disagree	1.22%	1
TOTAL		82

Q7 My child receives support from staff who respond to his or her individual needs

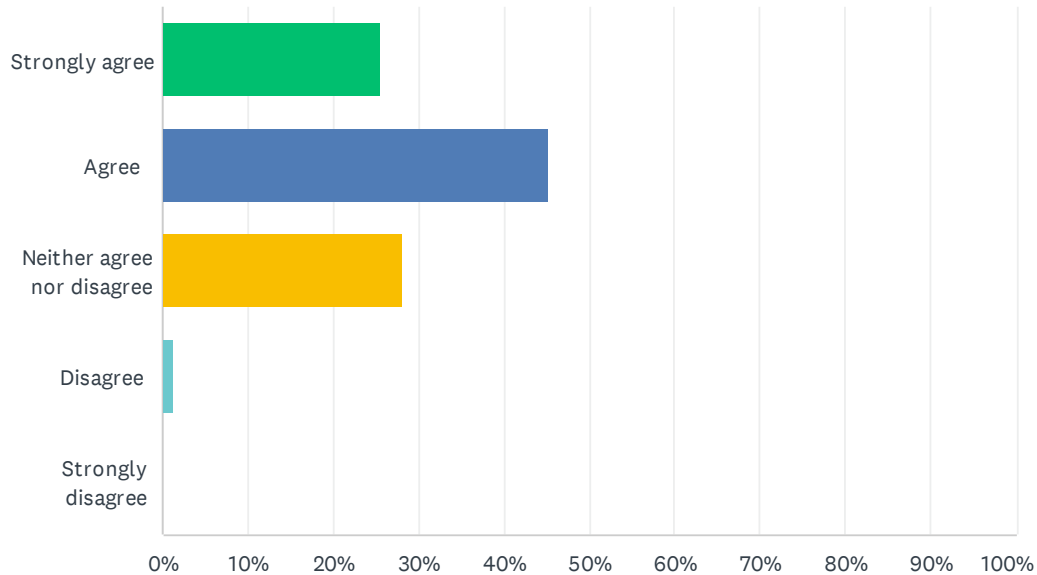
Answered: 82 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	24.39%	20
Agree	52.44%	43
Neither agree nor disagree	21.95%	18
Disagree	1.22%	1
Strongly Disagree	0.00%	0
TOTAL		82

Q8 I experience an environment of mutual respect, trust and open communication

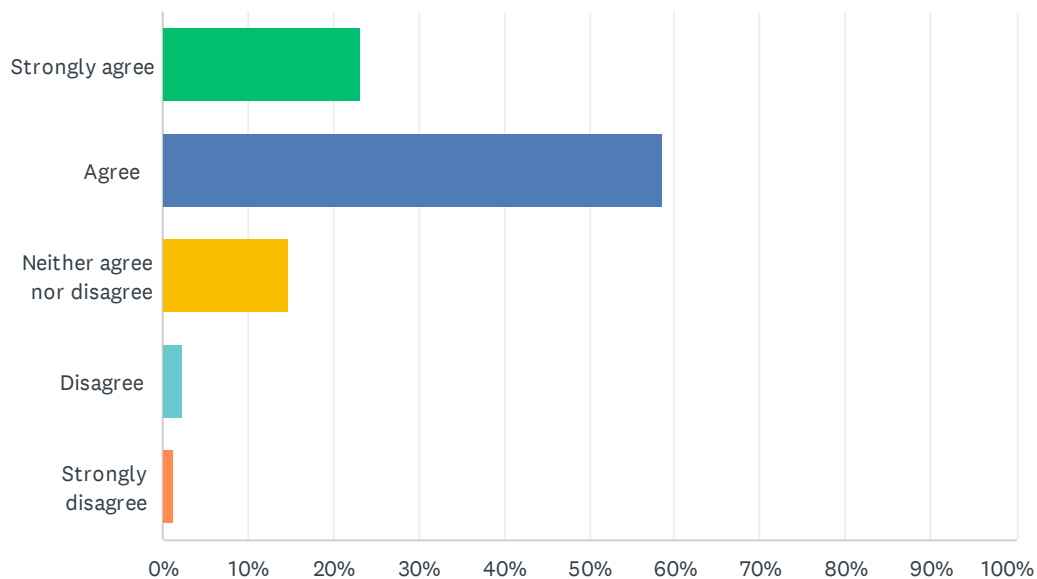
Answered: 82 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	25.61%	21
Agree	45.12%	37
Neither agree nor disagree	28.05%	23
Disagree	1.22%	1
Strongly disagree	0.00%	0
TOTAL		82

Q9 My child as access to a sufficient and suitable range of resources

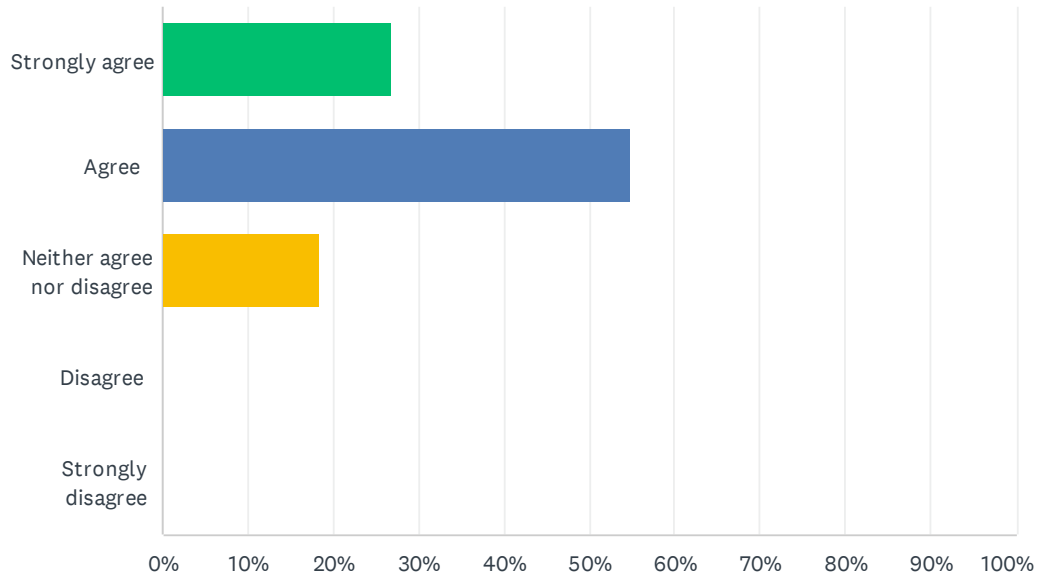
Answered: 82 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	23.17%	19
Agree	58.54%	48
Neither agree nor disagree	14.63%	12
Disagree	2.44%	2
Strongly disagree	1.22%	1
TOTAL		82

Q10 Staff are competent and confident to undertake their roles and responsibilities

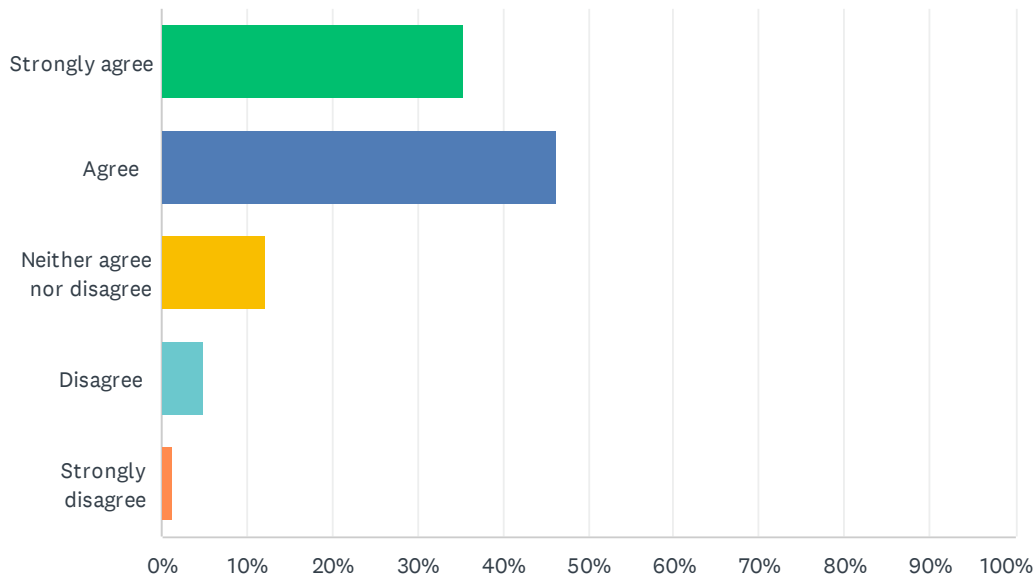
Answered: 82 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	26.83%	22
Agree	54.88%	45
Neither agree nor disagree	18.29%	15
Disagree	0.00%	0
Strongly disagree	0.00%	0
TOTAL		82

Q11 Staff make me feel welcome when I drop off or collect my child

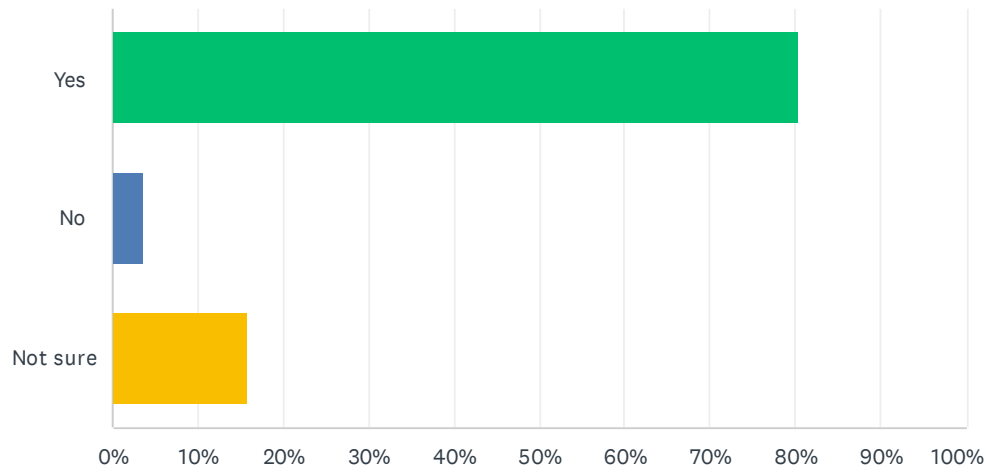
Answered: 82 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	35.37%	29
Agree	46.34%	38
Neither agree nor disagree	12.20%	10
Disagree	4.88%	4
Strongly disagree	1.22%	1
TOTAL		82

Q12 Does your child enjoy coming to our club?

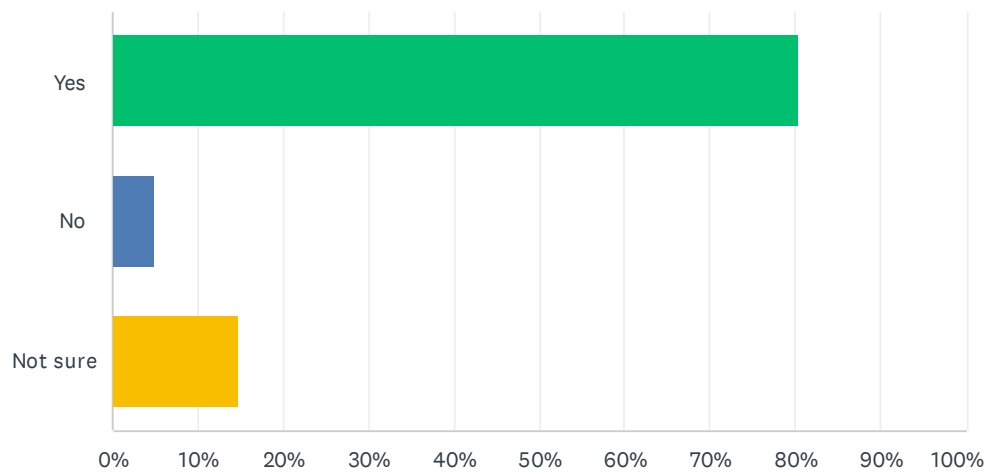
Answered: 82 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	80.49%	66
No	3.66%	3
Not sure	15.85%	13
TOTAL		82

Q13 I believe the club offers good value for money?

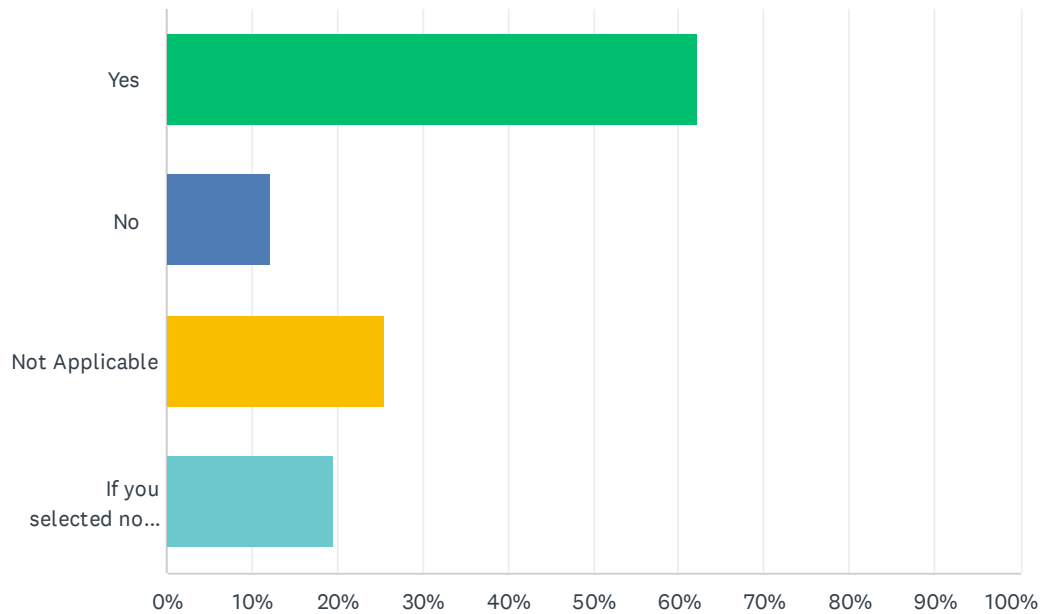
Answered: 82 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	80.49%	66
No	4.88%	4
Not sure	14.63%	12
TOTAL		82

Q14 Do the current opening hours of breakfast club suit your needs?

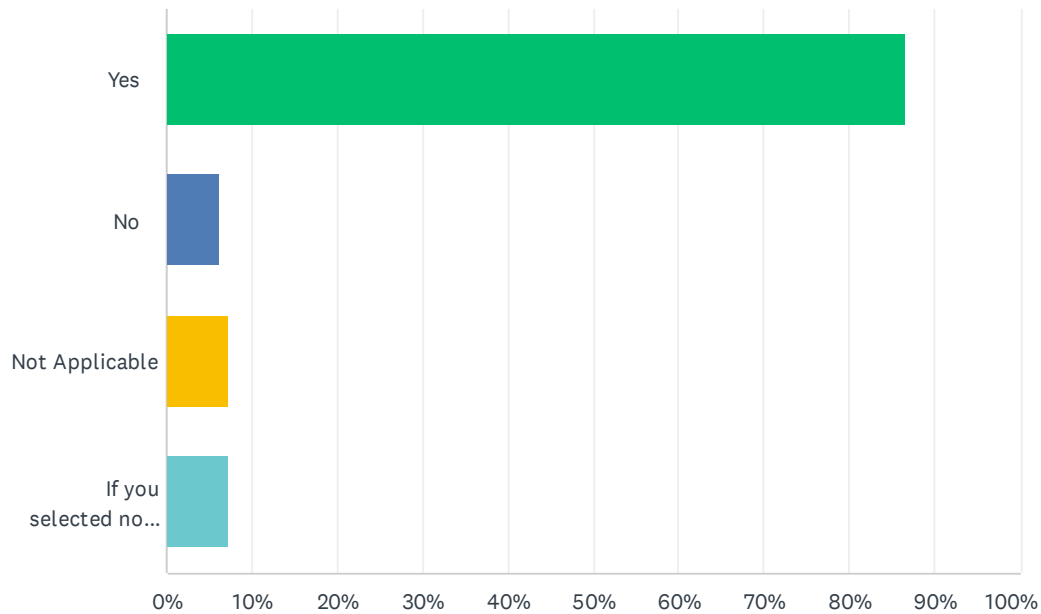
Answered: 82 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	62.20%	51
No	12.20%	10
Not Applicable	25.61%	21
If you selected no please state why	19.51%	16
Total Respondents: 82		

Q15 Do the current opening hours of After school club suit your needs?

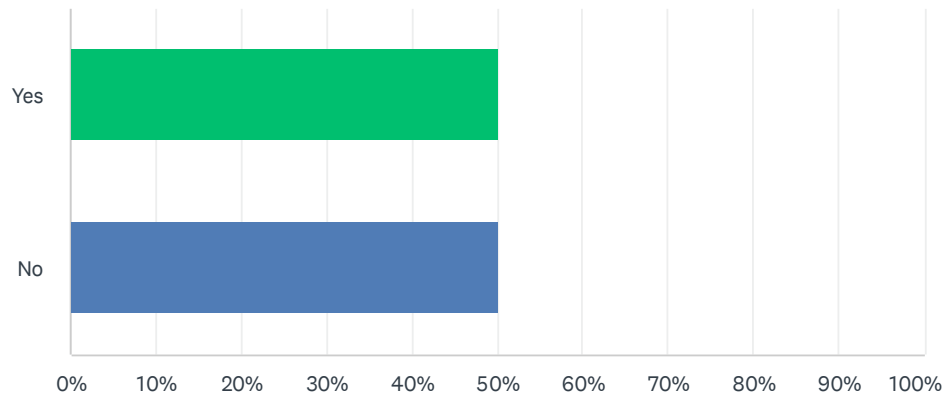
Answered: 82 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	86.59%	71
No	6.10%	5
Not Applicable	7.32%	6
If you selected no please state why	7.32%	6
Total Respondents: 82		

Q16 Do you find Magic Booking easy to use?

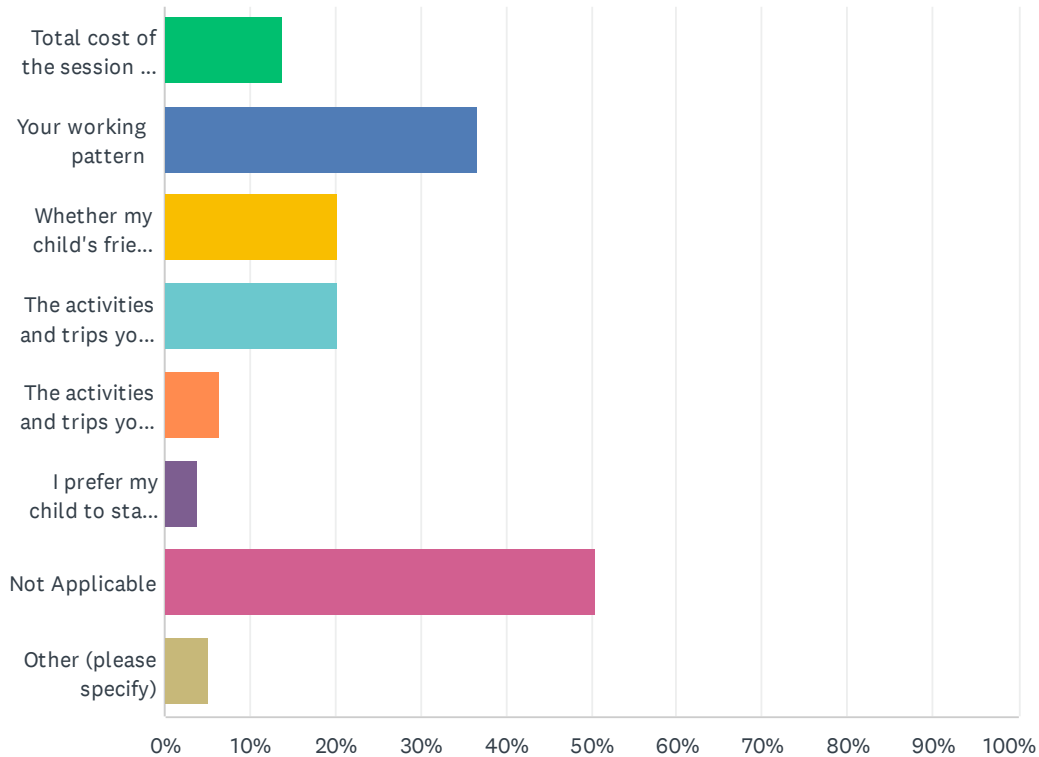
Answered: 82 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	50.00%	41
No	50.00%	41
TOTAL		82

Q17 If you use Holiday club could you tell us the most important factor in choosing the day/ days you book?

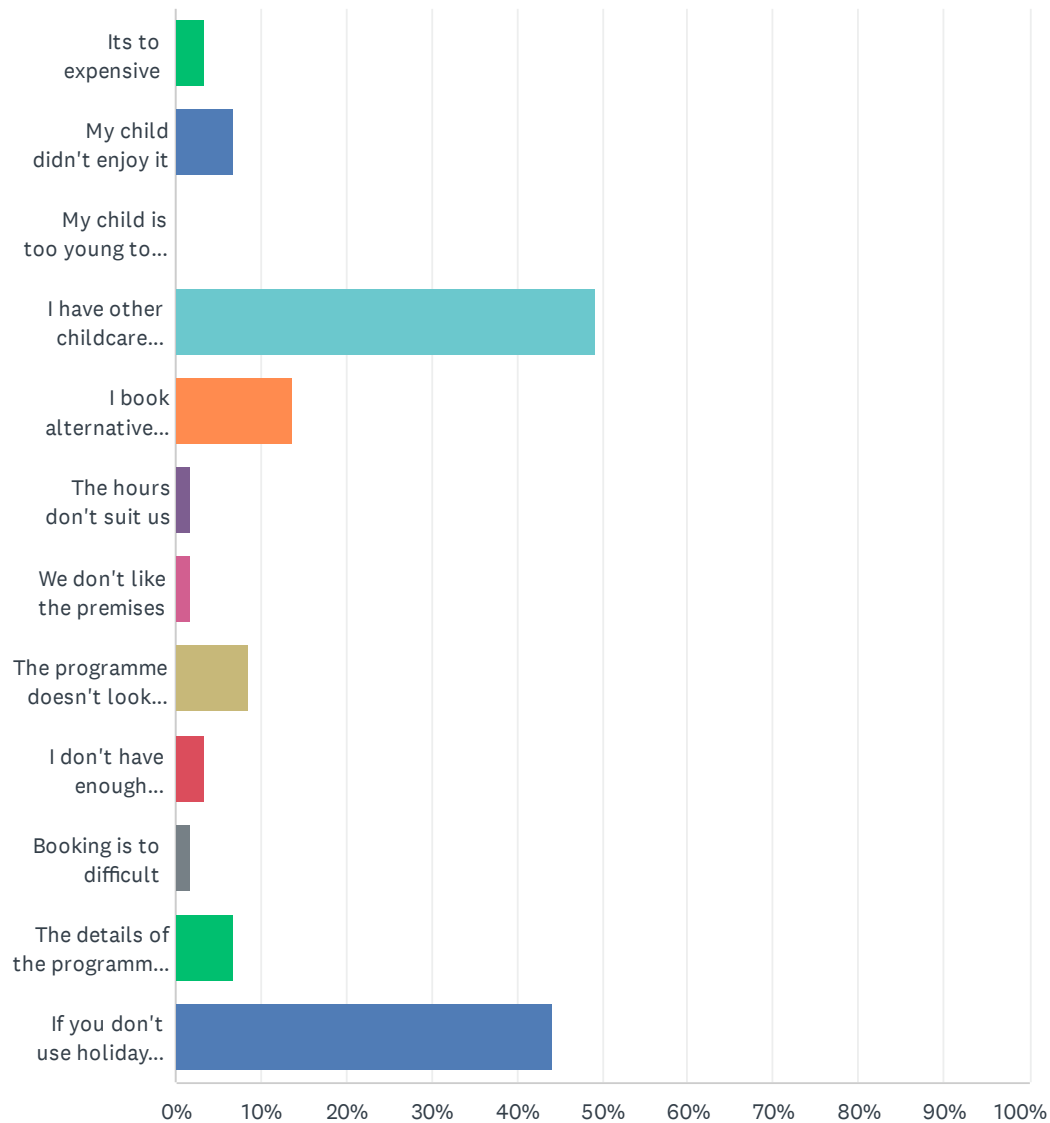
Answered: 79 Skipped: 3



ANSWER CHOICES	RESPONSES	
Total cost of the session (Including additional trip costs)	13.92%	11
Your working pattern	36.71%	29
Whether my child's friends are there	20.25%	16
The activities and trips you would like your child to experience	20.25%	16
The activities and trips your child chooses themselves	6.33%	5
I prefer my child to stay on the premises so i don't book trip days	3.80%	3
Not Applicable	50.63%	40
Other (please specify)	5.06%	4
Total Respondents: 79		

Q18 If you don't use Holiday club please tell us the reason/s why?

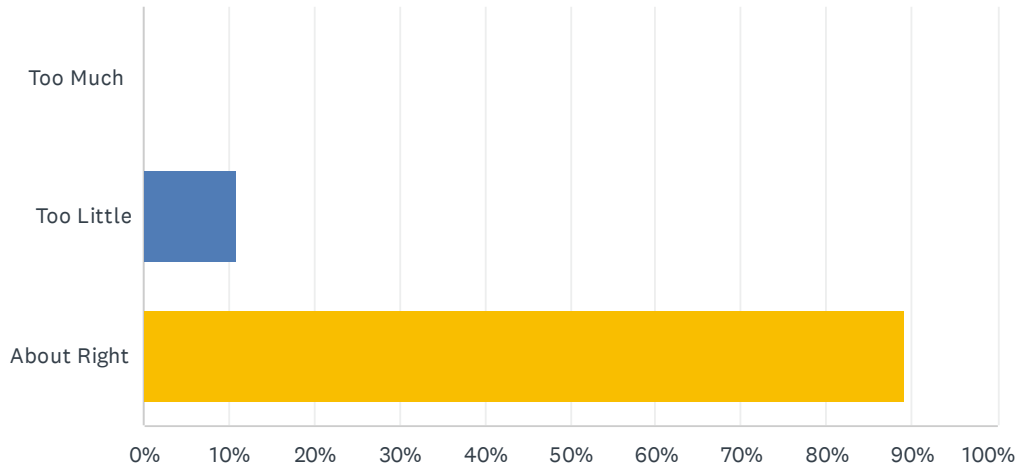
Answered: 59 Skipped: 23



ANSWER CHOICES	RESPONSES	
Its to expensive	3.39%	2
My child didn't enjoy it	6.78%	4
My child is too young to enjoy it	0.00%	0
I have other childcare arrangements during the holidays (Family/ Friends)	49.15%	29
I book alternative childcare activities or holiday clubs as the club doesn't meet our needs	13.56%	8
The hours don't suit us	1.69%	1
We don't like the premises	1.69%	1
The programme doesn't look interesting	8.47%	5
I don't have enough information on whether to book	3.39%	2
Booking is to difficult	1.69%	1
The details of the programme are too late for me	6.78%	4
If you don't use holiday club please tell us why, we are particularly keen to know the reasons if our club doesn't meet your needs or our programme doesn't interest you or your child	44.07%	26
Total Respondents: 59		

Q19 How would you rate the communication about the club E.g. - Website, Newsletter, Posters, Emails

Answered: 82 Skipped: 0



ANSWER CHOICES	RESPONSES	
Too Much	0.00%	0
Too Little	10.98%	9
About Right	89.02%	73
Total Respondents: 82		

